

magnuson moss warranty act

RED FLAG CHECKLIST

Know what to look for to determine if you are being misled about your vehicle warranty. As a warrantee, you should receive a clear, easy-to-understand warranty that includes who and what is covered; an explanation of the warrantor's and your responsibilities, including where you may have your vehicle serviced; the expiration date; and ways to handle disputes with the warrantor. If you have questions about your vehicle warranty, contact the warrantor or dealership/manufactur

RED FLAGS

- The warranty is difficult to read and comprehend, and you are unsure of the specific terms that are outlined.
- You are unsure what is covered by the warranty.
- A representative insists that you service your vehicle at the dealership to keep your warranty intact.
- A representative is aggressive and refuses to release your vehicle if you do not have your vehicle serviced at the dealership.
- A representative explains that you must use original equipment manufacturer (OEM) parts when having your vehicle repaired to keep your warranty intact, or the dealer voids the warranty for using aftermarket parts.
- A dealer refuses your warranty coverage because you obtain services at another repair shop.
- A dealer will not put repair terms and costs in writing.